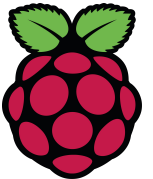Keeping children safe at an online club

Community discussion

Where are you joining us from today?

Kat works as Programme Coordinator - Global Markets and Projects for Code Club.

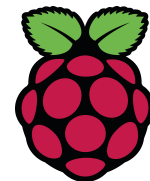She works to support and engage Code Clubs running across the world.

Nuala is the Global Engagement Manager at the CoderDojo Foundation.

She works to provide spaces for volunteers so they get the opportunity to learn, share and thrive as part of a global community.

Rosa is the Head of CoderDojo - leading the team that supports our CoderDojo clubs and partners all over the world.

She is the Designated Safeguarding Officer for CoderDojo.

Outline

- Who can run an online club?
- Best practice for running an online session
- Getting parents involved
- What to avoid
- Tools
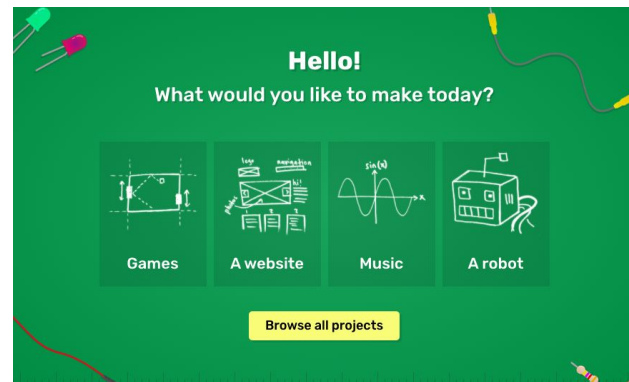- What to do if you have a safeguarding concern
- Questions?

Who can run an online or virtual Code Club?

You can run an online club if you are a registered leader or volunteer at an existing Code Club, CoderDojo or Raspberry Jam.

We aren't encouraging new online clubs to start running as either a Code Club, CoderDojo or Raspberry Jam at present.
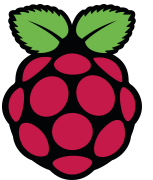
If you run a Dojo, Code Club or another online coding club there's lots of content that you can use. For more ideas head to:

- **Projects site** - projects.raspberrypi.org
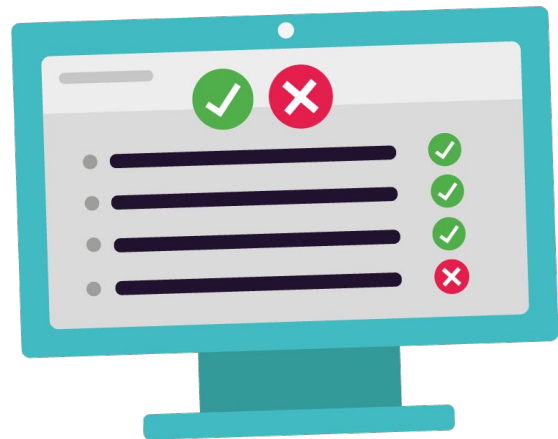- **Digital Making at Home** - rpf.io/home

Best practice for running an online session

Best practice - before your session

- Get **parental permission** before you run your online sessions
- Email all information to the **parent or guardian**
- If learners are under 13, **require parents to sign in** or authorise their accounts
- Familiarise yourself with our safeguarding docs: rpf.io/safeguarding
- Remind other volunteers about the best practices with regards to safeguarding and behaviour during sessions

Best practice - during your session

- Use **tools and software** that will keep young people safe:
    - No direct messaging
    - Privacy settings
- Make sure you are **familiar with the platform** you are using - know about the privacy settings, how to remove people from a session and how to report
- Have **at least two adults** supporting the session at all times
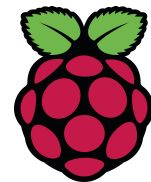- **Be aware of your surroundings** when you are recording

Code of behaviour - volunteers, young people and parents

- As in a normal session remind young people, volunteers and parents what is expected of them.
- Our [Raspberry Pi Code of Behaviour](#) is still relevant to online sessions. Some highlights that are more important for online sessions:
  - Use appropriate language and offer constructive, age appropriate encouragement and praise.
  - Don't communicate one-to-one with young people
  - Find the full Code of Behaviour at raspberrypi.org/safeguarding
  - And one more that is not in there - remember to change out of your pyjamas!
- Set clear guidelines for young people and parents e.g. use the raise hand function when you want to talk, don't use bad language

Getting parents involved

Getting parents involved

We recommend a parent or guardian is present at your online sessions.

Children should join online sessions in an open area of the house or a room with the door open.

That means a parent or guardian should:
- have been invited to attend the session
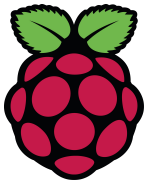- be present in the house throughout the time of the call

Depending on how comfortable you are you could also consider:
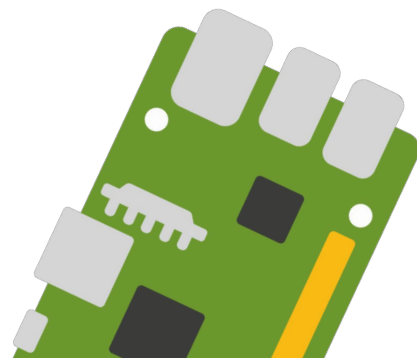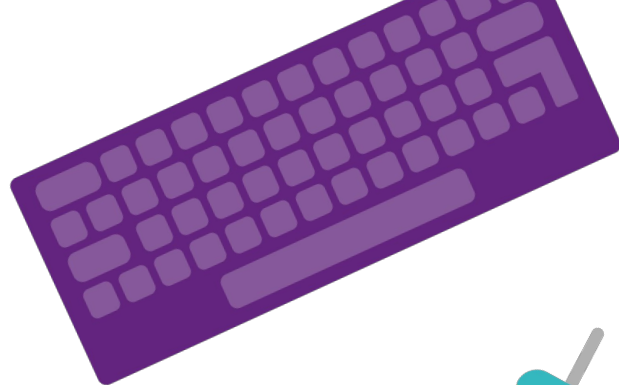- Getting parents to say hello at the start of the session!

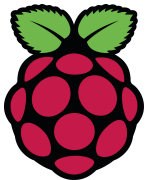# What to avoid at your online session

What to avoid

- [Direct contact](#) young people:
  - Via email
  - Through direct messaging
  - On social media
- Sharing your personal information with young people
- Sharing any personal information of the parents/guardians or young people at your club
- Taking any recordings or screenshots that include young people without prior parental consent
- Inviting new mentors or volunteers to join whilst you are running your online club

I don't think I can run an online session safely. What can I do?

Other options to online sessions

Encouraging self-directed home learning

- Projects.raspberrypi.org
- Digital Making at Home

Set regular projects or challenges

- Set projects or challenges
- Ask young people to share their completed projects with you
- Run a virtual show and tell or get young people to add projects to a gallery

Record a coding video

- Film yourself completing a project and share it with your learners to try at home
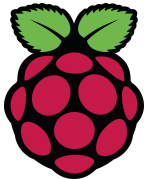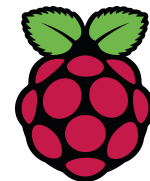
What tools and software are safe?

Consider:

- Does it allow private communication between organisers or attendees?
- How much control do you have? Can you mute mics, or remove participants if necessary?
- Does it require an online account or installation? How will that work for younger children?
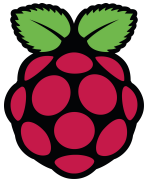
Example tools

- **Google hangouts**: no private chat, permission to enter but participants and hosts have same permissions. Issue with meeting links being accessible afterwards.

- **Youtube Live**: "Made for kids" disables live chat and comments disabled on videos.

Others include:

- **Web Ex**: can disable private chat between other participants, and to the host, room code functionality, ability to "lock the room", host can mute mics, and remove users.
- **Zoom**: can disable chat between other participants, and to the host, room code functionality, ability to "lock the room", can mute other mics and remove users. Reported issues with privacy (not E2E).
- **BigBlueButton**: can disable both adult-child and child-to-child private messaging. Room managed by admins. When the owner closes the meeting the link is not reusable.
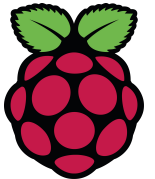
A safeguarding concern is…

When you are worried about the safety or well-being of a child or adult, because of something seen or heard, or information which has been given to you.

For example:
- Another volunteer or mentor having direct contact with a young person
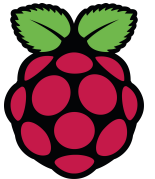- Concerns about a child's safety at home

If you have a safeguarding concern

Head to rpf.io/safeguarding

- Read our safeguarding guidance
- Report a concern using out safeguarding form
- Contact the team on safeguarding@raspberrypi.org

If your safeguarding concern is urgent, call our 24-hour telephone support service:

- For the whole world: +44 (0) 203 6377 112
- For the UK only: +44 (0) 800 1337 112

Questions or comments?

Upcoming Community Calls

- Tuesday 7 April, 11:00 BST: **How to keep your club engaged without live sessions**
- Thursday 9 April, 17:00 BST: **Tools and software for running your online club**
- Thursday 16 April, 11:00 BST: **How to structure your online club sessions**

Thank you!

Register for the next community call: rpf.io/ccalls

Keep the discussion going: dojo.soy/slack